



November 12, 2014

NEWS

LPEA cautions customers of yet another phone scam attempt *This afternoon Huck Finn Exxon threatened disconnection for lack of payment*

DURANGO, Colo. – La Plata Electric Association (LPEA) is once again cautioning its members to not be fooled by an impersonator claiming to be from LPEA and threatening disconnection for lack of payment. Huck Finn Exxon, a customer in good standing, was targeted this afternoon (Nov. 12, 2014) in this new effort.

The current scam threatens disconnection if the LPEA account is not settled with cash in person at Rite Aid or City Market. According to LPEA officials Rite Aid and City Market do not take payments for LPEA. The caller also explains that “an application” will need to be filled out when payment is made, which bodes additional threat of identity theft. The phone number given for a return call is also not local.

LPEA officials urge members to remember the actual process for delinquent bills. When an account is past due, LPEA customers receive a series of notices and are given adequate time to settle their bills before any disconnect would take place, and all communication is directly to LPEA.

If in doubt about a billing department phone call from LPEA or supposed authorized agent, customers are asked to politely end the conversation and call the LPEA Customer Service Department, 970.247.5786, to clarify any billing questions. If the call is blatantly fraudulent, members should also call the local authorities.

LPEA, celebrating 75 years in 2014, provides to its more than 30,000 members, with nearly 41,000 meters, safe, reliable electricity at the lowest reasonable cost, while being environmentally responsible. For additional information, contact LPEA at 970.247.5786 or visit www.lpea.coop.

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