



La Plata Electric Association, Inc.

A Touchstone Energy® Cooperative 

February 9, 2015

NEWS

LPEA cautions customers of yet another identity scam

Fraudulent emails now being sent to LPEA customers

DURANGO, Colo. – La Plata Electric Association (LPEA) is once again cautioning its members to not be fooled by impersonators claiming to be from LPEA. The latest attempt has been made today, Monday, May 9, 2015, using email.

“The emails come from an unknown Google Calendar notification and, similar to our monthly paperless billing alerts, say the customer’s bill is now available for viewing,” said Dennis Svanes, LPEA CFO, noting that the email contains several “click through” options. “This is obviously a phishing attempt. Do not click on any of the links.”

Official LPEA email notifications clearly indicate that the origination of the email is LPEA, and include a reply to lpea.coop. LPEA does not use Google Calendar for any paperless billing notifications.

“While this isn’t a delinquent bill notification, as have been previous scam attempts, it could possibly open our members who click on any of the links in the email to identity theft,” said Svanes.

If in doubt about a billing department phone call or now email from LPEA or supposed authorized agent, customers are asked to contact the LPEA Customer Service Department, 970.247.5786, to clarify any billing questions.

LPEA, a Touchstone Energy Cooperative established in 1939, provides to its more than 30,000 members, with in excess of 42,000 meters, safe, reliable electricity at the lowest reasonable cost, while being environmentally responsible.

#

LPEA is an equal opportunity provider and employer M/F/Disability/Veteran. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture,

Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax [\(202\) 690-7442](tel:(202)690-7442) or email at program.intake@usda.gov.