

LPEA January 2023 DIVISION DASHBOARDS



Key Performance Indicators

Attribute	Metric	YTD Goal	YTD Actual	Status
Safety	Average Safety Meeting Attendance (%)	>= 80.00	99.13	✓
Reliability	System Average Interruption Duration Index (SAIDI, minutes)	< 6.083	19.412	✗
	System Average Interruption Frequency Index (SAIFI, outages/member)	< 0.081	0.269	✗
	Average System Availability Index (ASAI, %)	> 99.986	99.966	!
Finance	Financial Health Score	>= 100.00	451.46	✓
	YTD Operating Margin (% of Revenue)	>= 2	11.18	✓
	Cash Reserves (% of Operating Costs)	12 - 20	9.78	!
	Debt Financing (% of Equity)	<= 100	69.25	✓
	Modified Debt Service Coverage (MDSC)	>= 1.35	3.12	✓
	Operating Times Interest Earned Ratio (OTIER)	>= 1.50	5.09	✓
	Equity (%)	40 - 55	52.95	✓
Beneficial Electrification	BE Sales (kWh)	>= 20,000	27,590	✓
Information Technology	Average Critical System Uptime (%)	>= 99.9	99.972	✓



Meeting or exceeding performance goal



Monitoring performance



Not on track to meet performance goal

Date Range: 01/01/2023 - 01/31/2023

Definitions of attributes can be found at the end of this report.



TARGET: EXPERIENCE NO LOST-TIME INCIDENTS OR ACCIDENTS

- ✓ Total incidents and accidents: 0

TARGET: ACHIEVE 100% REGULATORY COMPLIANCE

- ✓ In the process of building the regulatory compliance calendar. We will report February's compliance in March.

TARGET: 100% OF DEPARTMENTS USE DATA ANALYTICS TO IMPROVE DECISION MAKING

- ✓ LPEA's new database for rebate tracking and processing began sending automated emails to members at different stages of the rebate processing cycle. This will keep members better informed on the status of their rebate requests, increase process transparency, and decrease frustration.

TARGET: EXPERIENCE NO CYBER INCIDENTS THAT DISRUPT BUSINESS PROCESSES

- ✓ Total cyber incidents: 0
- ✓ Deployed next generation Endpoint Detection and Response (EDR) solution to workstations. This goes beyond signature-based virus detection and mitigates threats based on behavior.



Keep the lights on



TARGET: COMPLY WITH LPEA'S WILDFIRE MITIGATION PLAN

- ✓ Changed 13 reject poles, raptor protected eight primary dips, and tree trimmed Westside 131 and 151.

TARGET: COMPLETE THE 2023 BUDGETED CAPITAL PROJECTS

- ✓ Crews completed a 900-foot emergency cable replacement of old primary cable in the Blue Sky subdivision, improving reliability in the Trimble Springs area.
- ✓ Construction began on a cable replacement job in the Walmart/Home Depot area to replace aging cable with new cable of higher capacity for the future. (photo to the right)

TARGET: ACHIEVE SAIDI/SAIFI/ASAI TARGETS

- ! The winter storms brought outages to more than 10,000 members in January. Crews worked safely and efficiently to restore power system-wide within 16 hours per storm.
- ✗ SAIDI and SAIFI numbers were high due to major winter storms loading snow on powerlines. Of 244 total outages, the majority were from snow unloading. Only three were tree caused.





TARGET: CONTINUE TO MAKE PROGRESS ON LPEA'S 3-PRONGED POWER SUPPLY STRATEGY

- ✓ LPEA continues to engage in the BDP litigation process at FERC following the rejection of the contested settlement agreement.
- ✓ LPEA continues to work with Tri-State to explore alternative solutions to the FERC litigation.

TARGET: CONTINUE TO PURSUE LOCAL CLEAN POWER PROJECTS

- ✓ The permitting process on the Sunnyside Solar Project has begun and LPEA is awaiting a determination on which permitting process we must follow. We should know by February 13, 2023.



Be a trusted community partner



TARGET: ACHIEVE SURVEY-TO-SURVEY IMPROVEMENT OF OVERALL MEMBER SATISFACTION METRICS

- ✓ Contracted with NRECA to conduct LPEA's 2023 member satisfaction survey in August of this year.

TARGET: INCREASE SELF-SERVICE AND COMMUNICATION OPTIONS FOR MEMBERS

- ✓ Began testing LPEA's new ChatBot feature, which will be added to LPEA's website after further refinement. Once the ChatBot is operational, we will move towards implementing a live chat option during business hours and the ChatBot after hours.

TARGET: CREATE TRAINING AND EDUCATION PROGRAMS FOR KEY STAKEHOLDERS WITH REGULAR TOUCHPOINTS

- ✓ Began the planning phase to launch a robust member and contractor training program around beneficial electrification technologies in 2023.



Maintain strong financial health



TARGET: OPERATING MARGIN AT 2%

- ✓ 11.18% YTD – Very high margins (as budgeted) as January is always a strong sales month. Very cold temperatures resulted in even higher sales. This number will reduce rapidly as we get into the spring months.

TARGET: CASH RESERVES AT 12-20%

- ! 9.78% YTD – \$2.5m debt payment made to CFC on 1/31/23. Cash reserves as of 2/10/23 are at 14% of operating costs.

TARGET: EQUITY PERCENTAGE IS 40-55%

- ✓ 52.95% YTD – No significant change.

TARGET: LONG-TERM DEBT IS LESS THAN 100% OF EQUITY

- ✓ 69.25% YTD – Further reduced debt.

TARGET: MDSC IS GREATER THAN OR EQUAL TO 1.35 (DEBT COVENANT)

- ✓ 3.12% YTD – Very high margins in January, as expected.



Prepare for the future



TARGETS: DEVELOP PARTNERSHIPS TO ACHIEVE THE BOARD'S BROADBAND GOAL

- ✓ Held meetings with potential partners on a variety of broadband opportunities.

TARGETS: CONTROL 3,000 KW OF DISTRIBUTED ENERGY RESOURCES (DERs)

- ✓ Processes are being developed to improve tracking and attain higher levels of DER connectivity. Monthly reporting on controllable kW will begin next month.

TARGET: WIN GRANT FUNDS TO SUPPORT LPEA INITIATIVES

- ✓ Grant tracking:
 - Awarded: 0 = \$0
 - Applied: 4 = \$15.5 million
 - Qualified: 6 = TBD
 - Lost: 1
- ! We were not successful in advancing our microgrid GRIP grant in partnership with Camus, Holy Cross, and Yampa Valley. But, this was not our only avenue to seek grant funding for this project, and we will pursue other options.
- ✓ Identified 13 potential grants to pursue, with more being discovered weekly. Prioritized five of these to develop and submit applications for in the coming months.

