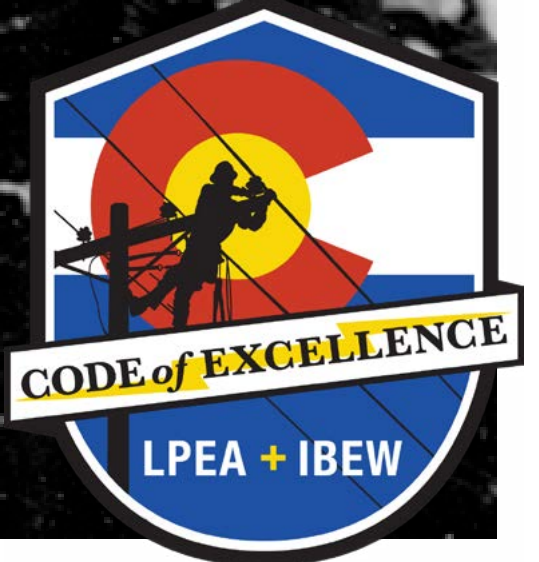


LPEA JANUARY 2024 DIVISION DASHBOARDS



LPEA will be celebrating it's 85th year in service in 2024



KEY PERFORMANCE INDICATORS

Attribute	Metric	Goal	Actual	Status
Safety	Average Safety Meeting Attendance (%)	> = 80.00	98.00	✓
Reliability	System Average Interruption Duration Index (SAIDI, minutes)	< 100.000*	2.918	✓
	System Average Interruption Frequency Index (SAIFI, outages/member)	< 1.000	0.03	✓
Finance	Financial Health Score	> = 100.00	562.46	✓
	YTD Operating Margin (% of Revenue)	> = 2.5	14.80	✓
	Cash Reserves (% of Operating Costs)	12 - 20	16	✓
	Debt Financing (% of Equity)	< = 100	66	✓
	Modified Debt Service Coverage (MDSC)	> = 1.35	4.41	✓
	Equity (%)	40 - 55	53	✓
Beneficial Electrification	BE Sales (kWh)	> = 25,000	16,755	!
Information Technology	Average Critical System Uptime (%)	> = 99.9	100.000	✓

✓ Meeting or exceeding performance goal
! Monitoring performance
✗ Not on track to meet performance goal
Chart date range: 01/01/2024 - 01/31/2024
Definitions of attributes can be found at the end of this report.
*SAIDI is measured cumulatively over the year. The 100 minute target is our annual goal and is not monthly.

BE SAFE AND EXCELLENT IN ALL WE DO

TARGET: EXPERIENCE NO LOST-TIME INCIDENTS OR ACCIDENTS

- ✓ No lost-time events.
- ✓ Staff participated in a line contact fatality tabletop exercise.
- ✓ Staff completed migration of all employee cell phones to a first responder network ensuring LPEA communications will be prioritized in the event of cell tower congestion during emergencies.
- ✓ Staff completed the installation of new external security cameras and updating existing cameras to significantly improve coverage.

TARGET: ACHIEVE 100% REGULATORY COMPLIANCE

- ✓ Staff completed the annual registration of each piece of equipment as required by the Colorado Parks and Wildlife. This includes all specialty off-road equipment LPEA uses to repair and maintain power lines such as snowcats, snowmobiles, rangers, etc.
- ✓ Interconnection procedures for small generating and energy storage facilities were updated to conform with Colorado Public Utilities Commission (CPUC) regulations. This will introduce new technical screens for evaluating interconnections to ensure LPEA's system remains safe and reliable.

TARGET: EXPERIENCE NO CYBER INCIDENTS THAT DISRUPT BUSINESS PROCESSES

- ✓ Zero cyber incidents.

TARGET: COMPLETE 5 MAJOR CONTINUOUS IMPROVEMENT PROJECTS

- ✓ **Cost-of-service study**
 - Staff began contractor evaluations.
- ✓ **Automate workflows**
 - Staff performed an audit of online rebate forms to enhance the user experience of self-service member options.
- ✓ **Utilize LPEA's new Human Resources Information System (HRIS) software**
 - Staff began testing the new system and refining the internal hiring process by working closely with the hiring managers for the current positions posted, incorporating their feedback into the software platform.

KEEP THE LIGHTS ON

TARGET: COMPLY WITH LPEA'S WILDFIRE MITIGATION PLAN

- ✓ Crews replaced 7 reject poles and installed 3 primary dip Raptor Protectors™. With member jobs slowing down, there was more focus on maintenance.

TARGET: MEET 2024 CAPITAL PROJECT'S SCHEDULE AND BUDGET

- ✓ As of the end of January, 8% of the capital project's budget work was completed. Material was requisitioned for projects going to construction in 2024.
- ✓ Completed the following capital projects:
 - 300-164: Forest Lakes cable replacement.
 - 300-172: Hillcrest cable replacement. Reliability was greatly improved with the 0.7 miles of new underground cable that was installed.

TARGET: ACHIEVE SAIDI/SAIFI TARGETS

- ✓ Met SAIDI and SAIFI goals for January.
- ✓ Crews responded to 29 unplanned outages with the majority (13) due to faulted primary or secondary cable. The other 16 were primarily due to weather.

SOURCE CLEAN, LOCAL, LOWEST REASONABLE COST POWER

TARGET: CONTINUE TO MAKE PROGRESS ON LPEA'S POWER SUPPLY STRATEGY

- ✓ Update will be provided in executive session.

TARGET: CONTINUE TO PURSUE LOCAL, CLEAN POWER PROJECTS

- ✓ Staff presented to the Finance and Audit committee (FAC) on the general framework for the Sunnyside Community Solar Garden. The program details are still being defined and a proposal will be brought back to the FAC in March.

BE A TRUSTED COMMUNITY PARTNER

TARGET: ACHIEVE IMPROVEMENT IN OVERALL MEMBER SATISFACTION

✓ No updates in January.

TARGET: STRENGTHEN PARTNERSHIPS AND INCREASE STAKEHOLDER ENGAGEMENT

✓ Staff attended the Bayfield and Animas High School scholarship fairs and met with seniors to educate them on LPEA’s scholarship offerings.

TARGET: POSITION LPEA AS AN INDUSTRY LEADER THROUGH PUBLIC AND MEMBER ENGAGEMENT

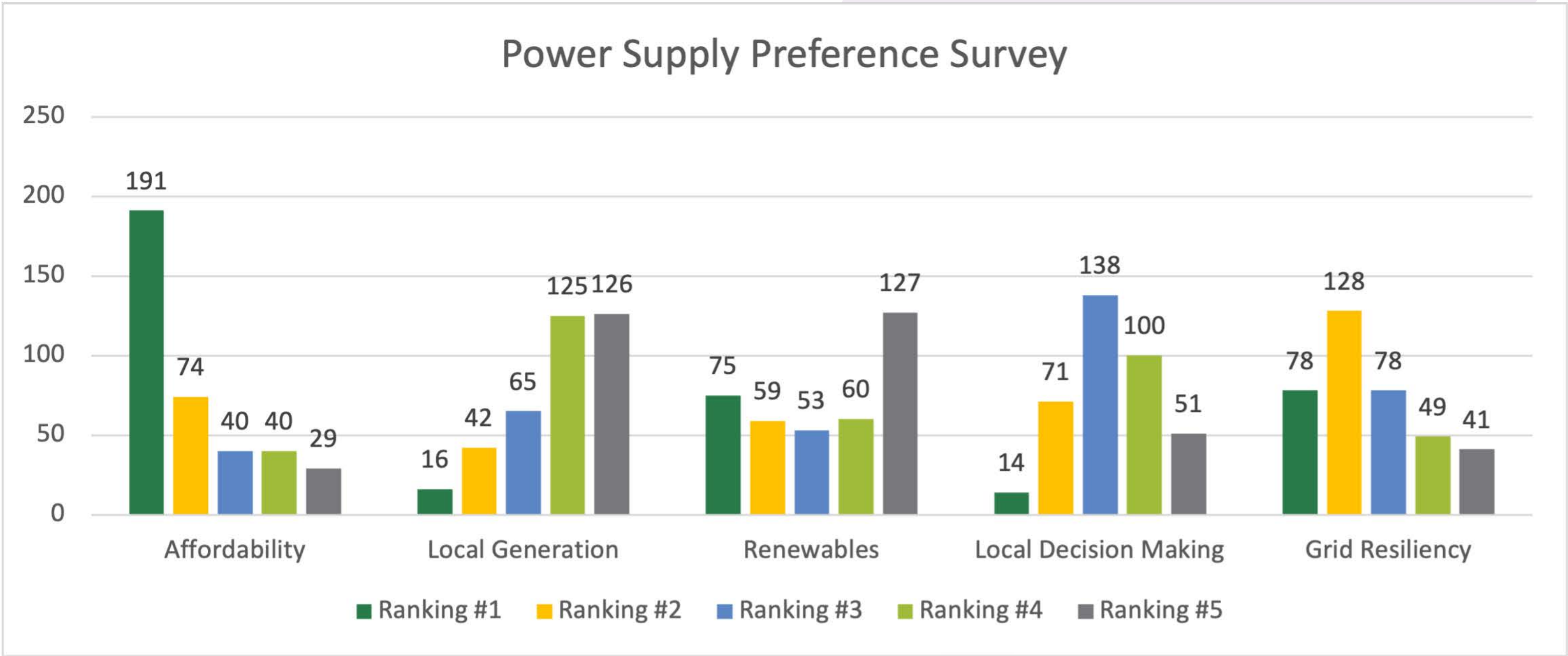
✓ Jessica was a panelist at the National Rural Electric Cooperative Association’s (NRECA) CEO Close-Up conference where she shared lessons learned from the Vehicle-to-Grid (V2G) school bus, Distributed Energy Resources (DERs), and Distributed Energy Resource Management Systems (DERMS).

TARGET: IMPROVE TWO-WAY COMMUNICATION WITH OUR MEMBERS

✓ Staff performed email testing to determine which call-to-action format saw the highest conversion rate. The test found that buttons convert users to the website at a higher rate than hyperlinks.

✓ Staff administered a single question survey on power supply to LPEA email subscribers. The survey was completed by 374 members who ranked the following in the order of importance:

- Affordability received the most #1 votes
- Grid Resiliency received the most #2 votes
- Local Decision Making received the most #3 votes
- Local Generation received the most #4 votes
- Renewables received the most #5 votes



MAINTAIN STRONG FINANCIAL HEALTH

TARGET: OPERATING MARGIN AT 2.5%

✓ 14.8% - This target was met in January due to solid revenue performance and effective expense management.

TARGET: CASH RESERVES AT 12-20%

✓ 16% - We continue to meet this goal for January.

TARGET: EQUITY PERCENTAGE IS 40-55%

✓ 53% - We continue to meet this goal for January.

TARGET: LONG-TERM DEBT IS LESS THAN 100% OF EQUITY

✓ 66% - We continue to meet this goal for January.

TARGET: MDSC IS GREATER THAN OR EQUAL TO 1.35 (DEBT COVENANT)

✓ 4.41 - We continue to meet this goal for January.

PREPARE FOR THE FUTURE

TARGET: DEVELOP PARTNERSHIPS TO ACHIEVE LPEA’S BROADBAND GOAL

✓ No updates in January.

TARGET: GROW DER PROGRAMS TO AVOID EXPENSIVE PEAK POWER AND OVERBUILDING INFRASTRUCTURE

✓ Integration work has been initiated on LPEA’s Virtual Peaker Distributed Energy Resource Management System (DERMS) platform. Electric vehicles, water heaters, and energy storage control will be the first items of focus with program roll out anticipated for the summer.

TARGET: PURSUE AND IMPLEMENT GRANTS TO SUPPORT LPEA INITIATIVES

✓ LPEA continues to work on its Powering Affordable Clean Energy (PACE) grant application. LPEA has been receiving positive feedback and we expect to hear about our status within the next two months.

GRANT TRACKING (JAN 2023 - NOW): *(“NEW” indicates a month-over-month change)*

Awarded to LPEA: 2 = \$1,740,000

- TripSaver resiliency grant with the Southern Ute Indian Tribe (SUIT)
- U.S. Department of Energy (DOE) wildfire resilience grant for undergrounding

Awarded to others with LPEA: 1 = \$200,000

- Pagosa to Durango transit grant

Grants pending: 2 = \$13,340,000

- USDA PACE grant for 5MW solar+storage Sunnyside expansion.
- Empowering Rural America (New ERA) - 25 MW solar generation project.
- Applied for the Rural and Municipal Utility Cybersecurity (RMUC) Program Act 1 prize for investing in our cybersecurity efforts.

Grants in progress: 2

- Environmental Protection Agency (EPA) - Clean School Bus Program

Grant application denied: 1

- DOE wildfire mitigation grant for Viper® Reclosers.



The Durango Powerhouse received a grant for a light table through the Round Up foundation