Member Engagement Committee
August 10, 2026 | 10:00 a.m. – 12:00 p.m.
Member Engagement Committee
Zoom Webinar
LPEA Headquarters | Durango, Colorado

LA PLATA ELECTRIC ASSOCIATION, INC.

AGENDA

10:00 a.m.	**I.**	**Call to Order** A. Welcome B. Confirmation of Quorum
10:05 a.m.	**II.**	**Review and Approval of Agenda** Additions or Modifications from Members
10:10 a.m.	**III.**	**Review of Committee Purpose and Charter** A. Review of the Committee's Mandate and Core Responsibilities B. Proposed Meeting Frequency, Duration, and Format
10:30 a.m.	**IV.**	**Initial Assessment and Priority Setting** A. Current State Overview i. High-Level Summary of Existing Member Engagement ii. Reviewing Member Communications, Feedback Programs, Mechanisms, and Methodologies; Recommendations for Strategic Enhancements B. Member Engagement KPI's: Consider Alterations or New Metrics C. Analyzing Nationwide Cooperative Member Engagement Best Practices for Benchmarking D. Reviewing "Loop Closing" Practices (How member input is acted upon and communicated back)
11:15 a.m.	**V.**	**Committee Discussion**
11:45 a.m.	**VI.**	**Next Steps and Action Items** A. Assign Initial Tasks
12:00 p.m.	**VII.**	**Adjourn**